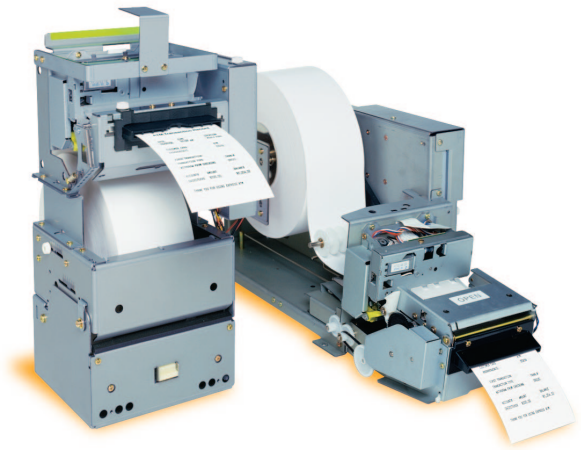
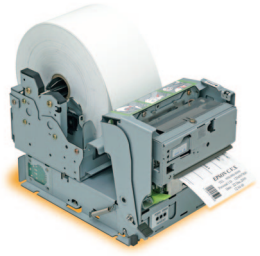
Epson Kiosk Series Printers



- Best-in-class components
- Fast printing speeds up to 6 ips (inches per second)
- Designed to print and cut paper 58–82.5mm wide, 2.2–7.2mm thick
- The EU-T400 printer offers a highly reliable receipt presenter
- Upgradeable firmware and interface options
- Rugged enough for both indoor and outdoor environments
- Wide range of cost-effective service options



The Epson EU-T300 is a cost-effective drop-in solution for basic kiosk printing applications.

If you're looking for the best in thermal printing, high reliability and easy installation—all at a great price—look no further than the Epson Kiosk Series printers.

Epson's versatile, drop-in kiosk printers feature best-in-class components, high speed printing, presenter options, low TCO and the quality and reliability that Epson is known for.

Flexible kiosk printers

Whether you need a kiosk printer for retail, gaming, ticketing or travel applications, Epson has a printer that will meet your needs and your budget. Built using modular components and Epson's industry-leading printing technology, Epson's kiosk printers can be tailored to your exact requirements.

Available with a wide range of features and options

The Epson kiosk printer, EU-T300 is a cost-effective drop-in solution for basic kiosk printing applications. And the full-featured EU-T400 kiosk printer with receipt presenter provides a complete drop-in solution for higher-end kiosk printing applications.

The EU-T300 features a horizontal chassis and the EU-T400 features a horizontal or vertical chassis. Both printers feature front loading of extra large paper rolls, high-speed printing for text, bar codes, logos and other graphics on a wide variety of paper sizes and thicknesses.

Compatible and ready-to-go

Epson Kiosk Series printers provide Windows®, Linux® and NT drivers, and standard serial, parallel and USB interfaces. In addition, they feature non-volatile memory for graphics and logos, network-upgradeable firmware for centralized maintenance and upgrades and modular expansion capability through daughter board options.

Industry-leading reliability and service

Epson kiosk printers have proven themselves to be reliable workhorses in both outdoor and indoor environments. With an MCBF of 37 million lines, you get a long-term, maintenance-free solution. And both printers are covered under Epson's ExpressCare℠ service program to ensure that you get the best service available when you need it.

Epson Kiosk Series Printers

Kiosk Specifications		EU-T300 Series	EU-T400 Series
General	Description	Multifunction Thermal Kiosk Printer	
	Dimensions (W x D x H)		
	Horizontal	6.0″ x 8.6″ x 6.0″ (4″ roll) 6.0″ x 10.3″ x 7.8″ (6″ roll)	6.8″ x 15.1″ x 9″ (6″ roll) 6.8″ x 15.1″ x 10″ (8″ roll)
	Vertical	n/a	7.7″ x 6.5″ x 11.8″ (6″ roll) 7.7″ x 8.5″ x 13.8″ (8″ roll)
	Weight	2.5kg (5.5lbs)	3.9kg (8.6lbs)
	Power input	24 vdc (12 vdc option)	
	Construction	All steel chassis and high quality components	
	Environmental	0–50 deg C, 10–80% operating temperature and humidity	
	Reliability	750,000 receipts	300,000 receipts
	Certification	CSA/TUV/UL/CE	
Printer	Printing speed	150mm/sec. (5.9 inches/sec.)	
	Paper widths	80mm (3.1 inches) standard, widths from 58mm–82.5mm available	
	Paper thickness	56-183um	60–120um (2.4–4.7 mils) with loop, to 183um (7.2 mils) with no loop in presenter
	Number of dots	640 dots–80mm to 82.5mm	
	Dot density	8 dots/mm (203 dpi)	
	Electrical	Head motor: 24 vdc ±10%, Circuit 5 vdc ±5% (supplied by board) 12 vdc option, print speed control for low power consumption mode	
	Sensors	Paper end, back mark: Photosensor/Platen open, cutter blade position: Micro-switch/Print head temperature: Thermresistor	
	Reliability	Mechanism (MCBF): 37 million lines/Thermal head: 100km/100 million pulses/Autocutter: Exceeds 1.0 million cuts	
Control Board	CPU	32-bit 20 MHz Toshiba TMP 94 Series	
	Firmware	4 Mbit flash ROM, host or network upgradeable	
	User memory	192k usable for non-volatile for downloadable logos and special characters	
	Thermal	Historical control	
	Paper feed	Semiautomatic loading or paper feed switch, back feed switch feature to allow easy change of paper	
	Software compatibility	Epson industry standard ESC/POS®, WIN 95/98/2000/NT 4.0/XP, Linux and exclusive Windows Status Monitor Program (API)	
	Interfaces	RS-232 to 38 kbs (DB-9 connector), IEEE 1284 bi-directional parallel (Centronics connector), optional USB interface	
Presenter	Method and direction	n/a	Bi-directional, friction feed loop presenter
	Speed	n/a	150mm/sec. (5.9 inches/sec.)
	Length to be presented	n/a	3.0–24.0 inches with loop guide feature 3.0–118.0 inches with unrestricted loop
	Sensors	n/a	Presenter open, paper eject (presence), cut sheet presence
Paper Supply	Maximum roll size	6 inch diameter	8 inch diameter
	Paper loading	Tilt front load with removable spindle	Tilt front load with removable spindle (vert.), side load with fixed spindle (horz.)
	Sensors	Paper out, Black mark, Paper low, Platen open	Paper out, Black mark, Two optical paper low available, Platen open, Presenter open Receipt taken
	Delete option	Board, printer and presenter available without paper supply	

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